Assisted Listening Devices

Assisted listening device receivers and audio accessories are available for checkout in advance with the box office and up to the night of the performance at the blue cart, located at the entrance of our amphitheater. ISF offers them ***FREE*** for patron use, but we require contact and ticket information to ensure their return at the end of the evening. All items should be returned to the blue cart at the end of the night.

Our devices run on an infrared system. Infrared systems are used to send sound to special receivers. You can use the receiver with one of two types of audio accessories: **headphones** or a **neck loop** if you have a hearing aid or cochlear implant. Patrons are welcome to bring headphones from home if preferred. Our system's receivers are compatible with a 3.5mm earphone jack.

Provided over-the-ear **headphones** plug in directly to the receiver pack and have a small speaker that faces the inside of the ear to increase the transmitted sound directly to the ear canal.

Provided **neck loops** create a magnetic field around the inside of the loop, which captures the sound relayed from our system. Neck loops are intended to connect with *cochlear implants or hearing aids that have a T-coil switch*. They may not connect to all personal hearing devices. Newer systems may work even if worn under light clothing.

To use the neck loop, hang it around your neck so the receiver rests on your chest. This helps keep the signal strong. To connect with a hearing aid, switch it to the "T" or "loop" setting. You might need to adjust the neck loop for the best sound. If you have a ***pacemaker***, *please check with your doctor before using a neck loop*. We recommend keeping receivers at least 15 cm (6 inches) away from these medical devices.

Patrons should be able to test the connection of their preferred audio accessory and receiver to our system once our sound team turns it on, which occurs closer to the show's start time.